

Модель СММИ® 3
в картинах русских художников

включая области всех доменов

Выпуск первый

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CAUSAL ANALYSIS AND RESOLUTION (CAR)

Intent

Identifies causes of selected outcomes and takes action to either prevent recurrence of undesirable outcomes or ensure recurrence of positive outcomes.

Value

Addresses causes of issues, eliminating rework and directly improving quality and productivity.



Н. Ге, «Пётр I допрашивает царевича Алексея Петровича в Петергофе», 1871

CONFIGURATION MANAGEMENT (CM)

Intent

Manages the integrity of work products using configuration identification, version control, change control, and audits.

Value

Reduces loss of work and increases the ability to deliver the correct version of the solution to the customer.



К. Коровин, «Рыбы, вино и фрукты», 1916

CONTINUITY (CONT)

Intent

Anticipates and addresses disruptions to critical business operations so work can continue or resume as soon as possible.

Value

Enables continued operation when serious disruptions or catastrophic events occur.



И. Айвазовский, «Корабль «Императрица Мария» во время шторма», 1892

DATA MANAGEMENT (DM)

Intent

Identifies, implements, and controls the approach and activities for managing data.

Value

Maximizes operational efficiency by prioritizing critical data activities to meet performance needs.



С. Иванов, «В Приказе московских времен», 1907

DATA QUALITY (DQ)

Intent

Develops, follows, and keeps updated an approach for implementing data quality standards.

Value

Maximizes the value and accuracy of data for effective business operations and consistent decision-making.



И. Неврев, «Семейные расчеты (Раздел по наследству)», 1888

DECISION ANALYSIS AND RESOLUTION (DAR)

Intent

Makes and records decisions using a recorded process that analyzes alternatives.

Value

Increases the objectivity of decision-making and the probability of selecting the optimal solution.



В. Васнецов, «Витязь на распутье», 1882

ENABLING SAFETY (ESAF)

Intent

Minimizes and mitigates safety risks within the tolerance parameters and constraints of operational effectiveness, time, and cost.

Value

Reduces the residual safety hazard risk to an acceptable tolerance level.



Ф. Журавлев, «Благословение», 1891

ENABLING SECURITY (ESEC)

Intent

Develops and keeps updated the security approach that includes anticipating, identifying, and taking actions to avoid or minimize the impacts of security issues on an organization or solution.

Value

Reduces the impact of security threats and vulnerabilities on business performance.



В. Васнецов, «Богатыри», 1881—1898

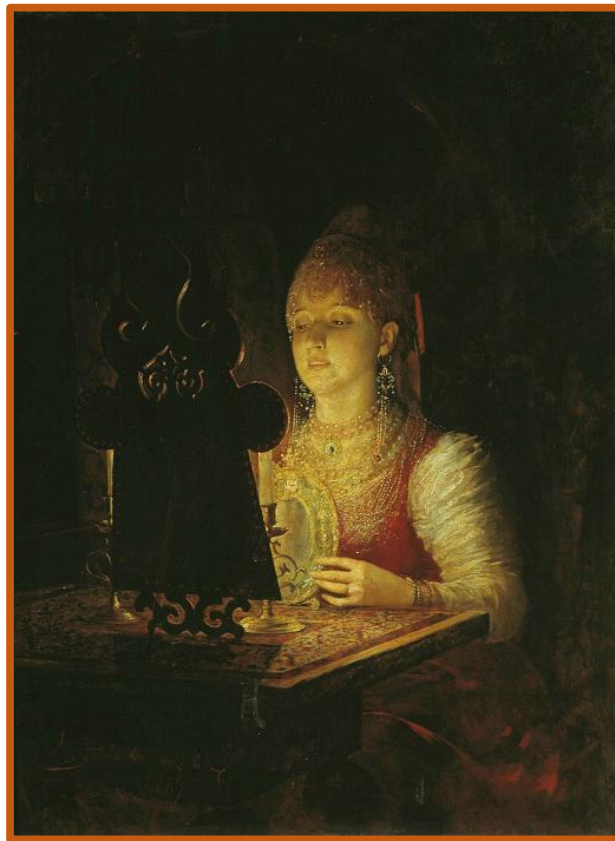
ENABLING VIRTUAL WORK (EVW)

Intent

Defines and manages an approach for effective virtual work and operations.

Value

Maximizes delivery effectiveness and efficiency while reducing the impact and expense from travel and in-person activities.



А. Новоскольцев, «Светлана», 1889

ESTIMATING (EST)

Intent

Estimates the size, effort, duration, and cost of the work and resources needed to develop, acquire, or deliver the solution.

Value

Provides a basis for making commitments, planning, and reducing uncertainty, which allows for early corrective actions and increases the likelihood of meeting objectives.



В. Васнецов, «Преферанс», 1879

GOVERNANCE (GOV)

Intent

Provides guidance to senior management on their role in the sponsorship and governance of performance, processes, and related activities.

Value

Minimizes the cost of process implementation, increases the likelihood of meeting objectives, and verifies that the implemented processes support and contribute to the success of the business.



А. Коцебу, «Подвиг Петра I во время бури», 1832

IMPLEMENTATION INFRASTRUCTURE (II)

Intent

Ensures that the processes and assets important to an organization's performance are habitually and persistently followed, used, and improved.

Value

Sustains the ability to consistently achieve goals and objectives efficiently and effectively.



И. Репин, «Крестьянский дворик», 1879

INCIDENT RESOLUTION AND PREVENTION (IRP)

Intent

Resolves and prevents disruptions promptly to sustain service delivery levels.

Value

Minimizes the impact of disruptions to meet objectives and customer commitments more effectively.



Л. Соловьёв, «Монахи. Не туда заехали», 1870-е

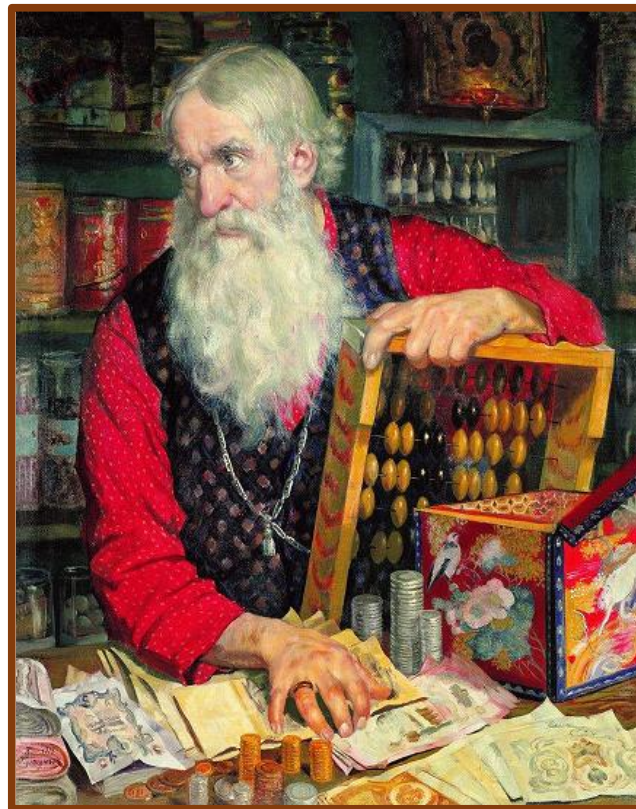
MANAGING PERFORMANCE AND MEASUREMENT (MPM)

Intent

Manages performance using measurement and analysis to achieve business objectives.

Value

Maximizes business return on investment by focusing management and improvement efforts on cost, schedule, and quality performance.



Б. Кустодиев, «Купец, считающий деньги», 1918

MANAGING SECURITY THREATS AND VULNERABILITIES (MST)

Intent

Identifies the security threats and vulnerabilities that could compromise the organization or solution, analyzes the potential impacts, and defines and takes actions to address and mitigate them.

Value

Increases an organization's capability and resilience to identify, mitigate, and recover from threats and vulnerabilities.



В. Верещагин, «У крепостной стены. Пусть войдут», 1871

MONITOR AND CONTROL (MC)

Intent

Provides an understanding of the project progress so appropriate corrective actions can be taken when performance deviates significantly from plans.

Value

Increases the probability of meeting objectives by taking early actions to adjust for significant performance deviations.



В. Верещагин, «Наполеон на Бородинских высотах», 1897

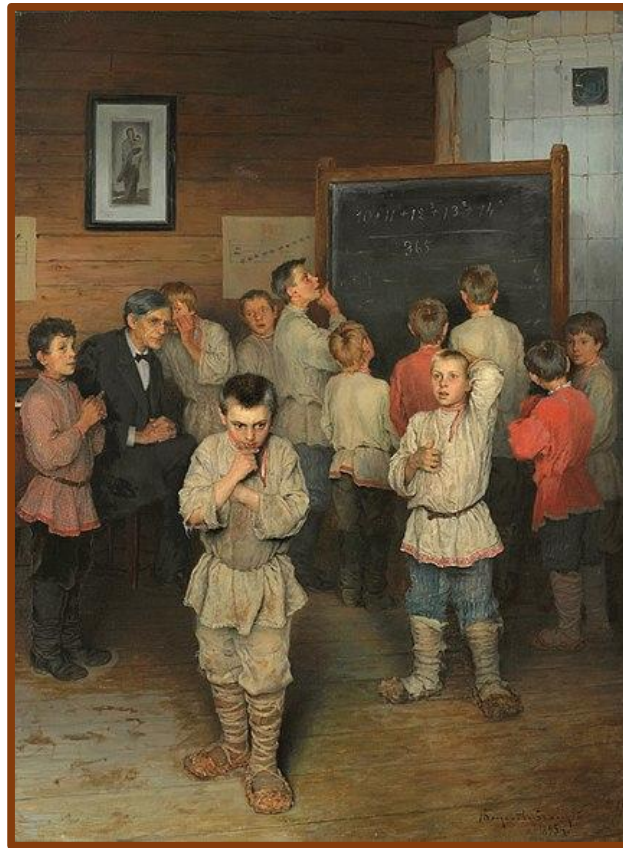
ORGANIZATIONAL TRAINING (OT)

Intent

Develops the skills and knowledge of personnel so they perform their roles efficiently and effectively.

Value

Enhances individuals' skills and knowledge to improve organizational work performance.



Н. Богданов-Бельский, «Устный счет. В народной школе С.А.Рачинского», 1895

PEER REVIEWS (PR)

Intent

Identifies and addresses process performance and work product issues through reviews by the producer's peers or Subject Matter Experts (SMEs).

Value

Reduces cost and rework by uncovering issues or defects early.



В. Перов, «Охотники на привале», 1871

PLANNING (PLAN)

Intent

Develops plans to describe what is needed to accomplish the work within the standards and constraints of the organization.

Value

Optimizes cost, functionality, and quality to increase the likelihood of meeting objectives.



А. Кившенко, «Военный совет в Филях в 1812 году», 1880, 1882

PROCESS ASSET DEVELOPMENT (PAD)

Intent

Develops the process assets necessary to perform the work and keeps them updated.

Value

Provides a capability to understand and repeat successful performance.



Э. Гау, «Виды залов Зимнего дворца. Библиотека императора Александра II», 1866

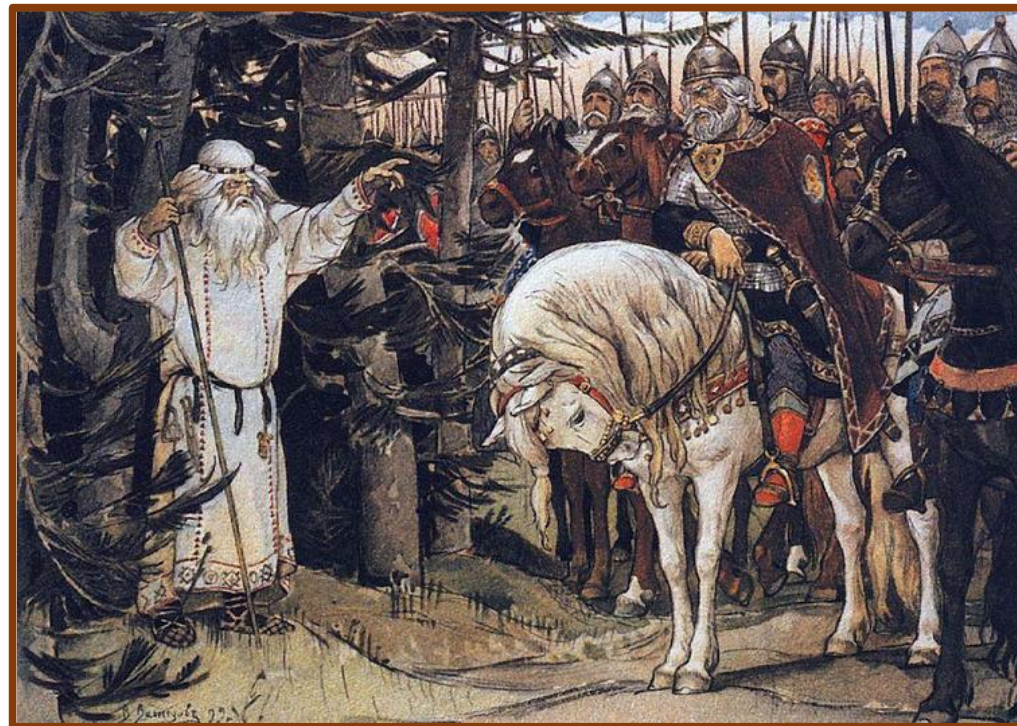
PROCESS MANAGEMENT (PCM)

Intent

Manages and implements the continuous performance improvement of processes and infrastructure to meet business objectives by identifying and implementing the most beneficial process improvements and making performance results visible, accessible, and sustainable.

Value

Ensures that processes, infrastructure, and their improvement contribute to successfully meeting business objectives.



В. Васнецов, «Встреча Олега с кудесником», 1899

PROCESS QUALITY ASSURANCE (PQA)

Intent

Verifies and enables improvement of the quality of the processes performed and resulting work products.

Value

Increases the consistent use and improvement of the processes to maximize business benefit and customer satisfaction.



М. Ватутин, «Воспитатель», 1892

PRODUCT INTEGRATION (PI)

Intent

Integrates and delivers the solution that addresses functionality, performance, and quality requirements.

Value

Increases customers' satisfaction by giving them a solution that meets or exceeds their functionality and quality requirements.



К. Малевич, «Супрематизм», 1916

REQUIREMENTS DEVELOPMENT AND MANAGEMENT (RDM)

Intent

Elicits requirements, confirms common understanding by stakeholders, and aligns requirements, plans, and work products.

Value

Increases likelihood that the solution meets or exceeds customer expectations and needs.



И. Репин, «Запорожцы», 1880-1890

RISK AND OPPORTUNITY MANAGEMENT (RSK)

Intent

Identifies, records, analyzes, and manages potential risks or opportunities.

Value

Mitigates adverse impacts or capitalizes on positive impacts to increase the likelihood of meeting objectives.



Л. Соломаткин, «По канату», 1866

SERVICE DELIVERY MANAGEMENT (SDM)

Intent

Delivers services and manages the service delivery system.

Value

Increases customer satisfaction by delivering services that meet or exceed customer expectations.



Б. Кустодиев, «Извозчик», 1923

STRATEGIC SERVICE MANAGEMENT (STSM)

Intent

Develops and deploys standard services that are compatible with strategic business needs and plans.

Value

Increases likelihood of meeting business objectives by aligning standard services with customer needs.



И. Репин, «Торжественное заседание Государственного совета 7 мая 1901 года в день столетнего юбилея со дня его учреждения», 1903

SUPPLIER AGREEMENT MANAGEMENT (SAM)

Intent

Selects qualified suppliers, establishes agreements, and manages the resulting supplier and acquirer activities over the term of the agreement.

Value

Maximizes the probability of mutual success for acquirers and suppliers.



Г. Седов, «Выбор невесты царём Алексеем Михайловичем», 1882

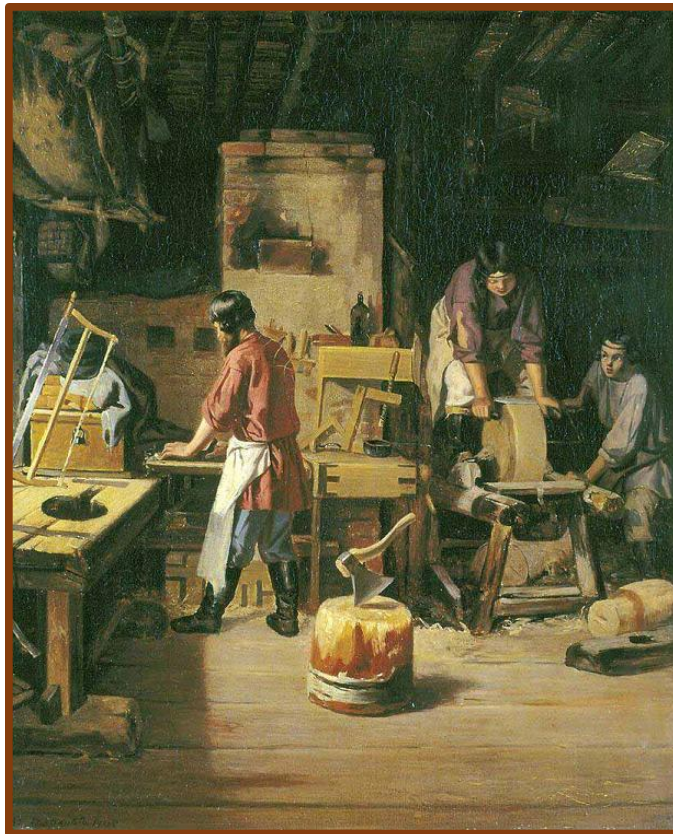
TECHNICAL SOLUTION (TS)

Intent

Designs and builds solutions that meet requirements.

Value

Provides a cost-effective design and solution that meets customer requirements and reduces rework.



Л. Плахов, «В столярной мастерской», 1845

VERIFICATION AND VALIDATION (VV)

Intent

Confirms selected solutions and components meet their requirements, and demonstrates selected solutions and components fulfill their intended use in their target environment.

Value

Increases the likelihood that the solution will satisfy the customer.



А. Беглов, «Спуск на воду броненосного корабля «Чесма» в Севастополе. 1886 г.», 1886

WORKFORCE EMPOWERMENT (WE)

Intent

Aligns the workforce to the organization's business objectives and empowers individuals and workgroups to perform their roles efficiently and effectively.

Value

Enhances the capability of the workforce to contribute to the success of the business.



Н. Шустов, «Избрание Михаила Федоровича Романова на царство», 1859

POSTSCRIPTUM

Вопрос

Каково состояние с обеспечением качества и зрелости процессов в России на начало 2025 года?

Ответ

У российского бизнеса свой взгляд на понятия «обеспечение качества» и «зрелость процессов».



В. Суриков, «Старик-огородник», 1882

Отзывы об альбоме можно присылать на электронную почту:
cmmi@kondakov.ru

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